



RAMAPO CATSKILL LIBRARY SYSTEM
2016 Summary of ANSER Fees by Library

Fees include workstations, peripherals, telecommunication & Envisionware

Member Library	(See Schedule) ANSER Fees for Workstations	Readers ¹	Charges for Peripherals ¹	(See Schedule) Telecom. Charges	2016 ANNUAL FEES	(See Schedule) Envisionware Maintenance ²	2016 ANSER FEES Including Envisionware
Albert Wisner	\$ 37,062.87	\$ 275.00	\$ 1,000.00	\$ 1,547.07	\$ 39,884.94	\$ 409.49	\$ 40,294.43
Blauvelt	22,147.02	125.00	900.00	3,094.15	26,266.17	-	26,266.17
Chester	24,572.32	100.00	1,150.00	4,641.22	30,463.54	335.81	30,799.35
Cornwall	39,418.10	225.00	1,150.00	7,735.37	48,528.46	380.02	48,908.48
Cragsmoor	3,067.88	-	-	1,547.07	4,614.95	-	4,614.95
Daniel Pierce	12,869.00	150.00	-	1,547.07	14,566.07	453.70	15,019.77
Ellenville	17,802.19	125.00	150.00	2,578.46	20,655.65	-	20,655.65
Ethelbert B. Crawford	18,359.69	150.00	1,000.00	4,641.22	24,150.91	416.86	24,567.77
Fallsburg	14,350.52	75.00	450.00	1,547.07	16,422.60	328.45	16,751.05
Finkelstein	8,266.00	-	-	1,547.07	9,813.07	1,028.39	10,841.46
Florida	8,339.72	-	-	1,547.07	9,886.80	-	9,886.80
Gardiner	7,153.95	75.00	-	1,547.07	8,776.02	-	8,776.02
Goshen	23,129.22	75.00	-	6,188.29	29,392.51	328.45	29,720.96
Greenwood Lake	16,199.61	125.00	-	3,094.15	19,418.76	-	19,418.76
Haverstraw (HA2)	54,369.53	225.00	1,600.00	9,282.44	65,476.97	564.22	66,041.19
Haverstraw Village (HA1)	10,580.32	50.00	1,150.00	6,188.29	17,968.62	387.39	18,356.01
Highland Falls	8,776.96	50.00	150.00	1,547.07	10,524.03	-	10,524.03
Josephine Louise	18,205.62	100.00	450.00	1,547.07	20,302.70	321.08	20,623.78
Liberty	9,869.07	50.00	-	3,094.15	13,013.21	335.81	13,349.02
Livingston Manor	4,038.83	50.00	-	1,547.07	5,635.90	-	5,635.90
Mamakating	8,885.81	75.00	-	1,547.07	10,507.89	-	10,507.89
Moffat	25,017.29	175.00	450.00	4,641.22	30,283.52	328.45	30,611.97
Monroe	30,159.30	150.00	300.00	7,735.37	38,344.66	365.29	38,709.95
Montgomery	7,021.63	25.00	150.00	1,547.07	8,743.70	-	8,743.70
Nanuet	39,703.52	50.00	-	7,735.37	47,488.88	720.29	48,209.17
New City	87,758.61	-	850.00	9,282.44	97,891.05	446.33	98,337.38
Newburgh	56,604.38	400.00	-	9,282.44	66,286.82	453.70	66,740.52
Newburgh Branch	5,408.47	50.00	-	-	5,458.47	-	5,458.47
Nyack	44,719.25	175.00	-	7,735.37	52,629.61	578.95	53,208.56
Orangeburg	21,488.02	150.00	850.00	3,094.15	25,582.16	328.45	25,910.61
Palisades	7,857.89	75.00	-	1,547.07	9,479.97	-	9,479.97
Pearl River	47,591.91	300.00	1,450.00	7,735.37	57,077.28	350.55	57,427.83
Piermont	5,403.31	50.00	-	2,578.46	8,031.76	-	8,031.76
Pine Bush	10,759.76	75.00	-	1,547.07	12,381.84	-	12,381.84
Port Jervis	26,021.78	175.00	-	4,641.22	30,838.00	475.80	31,313.80
Roscoe	5,649.33	25.00	150.00	1,547.07	7,371.40	-	7,371.40
Rose Memorial	8,988.26	75.00	-	1,547.07	10,610.33	-	10,610.33
Sloatsburg	17,300.49	50.00	450.00	3,094.15	20,894.64	335.81	21,230.45
Suffern	76,747.02	275.00	1,300.00	9,282.44	87,604.46	424.23	88,028.69
Sunshine Hall	4,581.47	25.00	-	1,547.07	6,153.54	-	6,153.54
Tappan	14,682.59	100.00	-	1,547.07	16,329.66	335.81	16,665.47
Thrall Public	53,883.03	375.00	-	7,735.37	61,993.40	394.76	62,388.16
Tomkins Cove	8,714.06	25.00	1,000.00	1,547.07	11,286.13	-	11,286.13
Tuxedo Park	16,282.00	75.00	850.00	4,641.22	21,848.22	-	21,848.22
Valley Cottage	38,836.85	-	850.00	7,735.37	47,422.21	365.29	47,787.50
Wallkill	16,281.79	75.00	300.00	1,547.07	18,203.86	350.55	18,554.41
West Nyack	33,355.74	175.00	1,900.00	6,188.29	41,619.04	357.92	41,976.96
Western Sullivan-DEL	6,831.08	-	-	1,547.07	8,378.16	-	8,378.16
Western Sullivan-JEF	6,383.51	-	-	3,094.15	9,477.66	-	9,477.66
Western Sullivan-NAR	4,931.07	-	-	1,547.07	6,478.14	-	6,478.14
Woodbury - CVL	8,713.23	50.00	150.00	1,547.07	10,460.30	313.71	10,774.01
Woodbury - HML	14,818.17	75.00	300.00	1,547.07	16,740.24	328.45	17,068.69
TOTALS	\$ 1,119,959.00	\$ 5,350.00	\$ 20,450.00	\$ 193,899.87	\$ 1,339,658.87	\$ 12,544.01	\$ 1,352,202.88

¹ Charges for workstations, readers, and peripherals are based on quantities at 7/1/15.

² Envisionware maintenance is an estimate. Libraries will be charged exactly as Envisionware bills RCLS. Bluesocket / Adtran WiFi maintenance is billed directly by Net@Work.

² Annual labor agreements for Envisionware or Wireless are not offered by RCLS; service is available at our standard rate.



RAMAPO CATSKILL LIBRARY SYSTEM

2016 ANSER Fee For Workstations - (does not include peripherals, Envisionware, Wireless or Telecommunication)

All data from 2014 Annual Reports

MEMBER LIBRARY	# of Full Serv. Wrkst	# of PC Repl.	# of Partial & LTD Wrkst	Multiplier for Full Serv. Wrkst	Multiplier for PC Repl.	Multiplier for Partial & LTD Wrkst	Workstation Cost including Repl.	Total CIRC	Total Holdings	Total Members	Total E-ILL Borr	Total E-ILL Lent	GRAND TOTAL UNITS	Multiplier	Consump Cost	ANSER Fees		MEMBER LIBRARY
																2015 Fees	2016 Fees	
Albert Wisner Public Library	14	14	0	765	160	624	12,950	283,153	90,245	14,221	31,440	27,087	391,972	0.0615	\$ 24,112.87	\$ 36,559.26	\$ 37,062.87	Albert Wisner Public Library
Blauvelt Free Library	18	18	0	765	160	624	16,650	41,971	46,670	2,707	7,662	9,652	89,358	0.0615	5,497.02	22,353.20	22,147.02	Blauvelt Free Library
Chester Public Library	13	13	3	765	160	624	13,897	90,948	67,300	5,431	22,244	12,388	173,535	0.0615	10,675.32	23,713.25	24,572.32	Chester Public Library
Cornwall Public Library	25	25	0	765	160	624	23,125	170,726	84,053	9,320	25,647	24,890	264,856	0.0615	16,293.10	38,955.66	39,418.10	Cornwall Public Library
Cragmoor Free Library	1	1	0	765	160	624	925	5,883	29,241	344	1,254	1,888	34,834	0.0615	2,142.88	2,595.85	3,067.88	Cragmoor Free Library
Daniel Pierce Library	7	7	0	765	160	624	6,475	53,861	51,795	3,791	6,230	11,738	103,939	0.0615	6,394.00	12,555.52	12,869.00	Daniel Pierce Library
Ellenville Public Library and Museum	8	8	2	765	160	624	8,648	62,485	74,343	7,206	11,162	6,388	148,808	0.0615	9,154.19	17,221.31	17,802.19	Ellenville Public Library and Museum
Ethelbert B. Crawford Public Library	11	11	0	765	160	624	10,175	75,444	46,682	7,275	16,008	12,361	133,048	0.0615	8,184.69	18,320.33	18,359.69	Ethelbert B. Crawford Public Library
Fallsburg Library	10	9	1	765	160	624	9,714	34,734	35,780	3,636	10,009	8,789	75,370	0.0615	4,636.52	14,529.02	14,350.52	Fallsburg Library
Florida Public Library	3	3	1	765	160	624	3,399	38,826	39,051	2,977	10,014	10,553	80,315	0.0615	4,940.72	8,149.16	8,339.72	Florida Public Library
Gardiner Library	3	3	0	765	160	624	2,775	37,139	29,109	3,819	9,346	8,230	71,183	0.0615	4,378.95	7,092.85	7,153.95	Gardiner Library
Goshen Public Library And Historical Society	6	6	5	765	160	624	8,670	114,299	109,436	6,874	21,670	17,234	235,045	0.0615	14,459.22	22,728.30	23,129.22	Goshen Public Library And Historical Society
Greenwood Lake Public Library	8	8	0	765	160	624	7,400	69,506	75,172	3,985	7,483	13,102	143,044	0.0615	8,799.61	16,122.14	16,199.61	Greenwood Lake Public Library
Haverstraw Kings Daughters (HA2)	33	33	0	765	160	624	30,525	245,674	145,117	16,435	13,120	32,736	387,610	0.0615	23,844.53	55,244.64	54,369.53	Haverstraw Kings Daughters (HA2)
Haverstraw Kings Daughters (HA1)	7	7	0	765	160	624	6,475	39,993	21,302	4,395	3,098	2,053	66,735	0.0615	4,105.32	10,660.80	10,580.32	Haverstraw Kings Daughters (HA1)
Highland Falls Library	2	2	3	765	160	624	3,722	35,359	43,087	1,864	5,341	3,479	82,172	0.0615	5,054.96	8,686.58	8,776.96	Highland Falls Library
Josephine-Louise Public Library	12	12	0	765	160	624	11,100	67,719	45,711	4,989	15,454	18,366	115,507	0.0615	7,105.62	18,019.80	18,205.62	Josephine-Louise Public Library
Liberty Public Library	3	3	2	765	160	624	4,023	52,497	37,465	4,927	8,338	8,195	95,032	0.0615	5,846.07	9,788.24	9,869.07	Liberty Public Library
Livingston Manor Free Library	2	2	0	765	160	624	1,850	13,485	22,434	1,449	2,551	4,338	35,581	0.0615	2,188.83	3,837.26	4,038.83	Livingston Manor Free Library
Mamakating Library	5	5	1	765	160	624	5,249	26,994	24,906	3,617	10,043	6,441	59,119	0.0615	3,636.81	8,818.41	8,885.81	Mamakating Library
Moffat Library Of Washingtonville	14	14	1	765	160	624	13,574	113,826	54,566	10,931	19,832	13,136	186,019	0.0615	11,443.29	23,947.13	25,017.29	Moffat Library Of Washingtonville
Monroe Free Library	16	16	6	765	160	624	18,544	100,611	80,094	10,275	19,900	22,065	188,815	0.0615	11,615.30	34,424.40	30,159.30	Monroe Free Library
Montgomery Free Library	3	3	0	765	160	624	2,775	29,023	31,496	3,124	10,625	5,236	69,032	0.0615	4,246.63	6,631.11	7,021.63	Montgomery Free Library
Nanuet Public Library	15	15	9	765	160	624	19,491	183,205	144,331	8,499	18,057	25,523	328,569	0.0615	20,212.52	40,712.08	39,703.52	Nanuet Public Library
New City Free Library	23	22	35	765	160	624	42,955	522,466	186,001	24,491	50,985	55,628	728,315	0.0615	44,803.61	97,695.17	87,758.61	New City Free Library
Newburgh Free Library	26	26	12	765	160	624	31,538	171,669	216,890	28,541	20,430	30,058	407,472	0.0615	25,066.38	57,071.52	56,604.38	Newburgh Free Library
Newburgh Branch	3	3	0	765	160	624	2,775	33,431	10,458	1,597	17,195	19,872	42,809	0.0615	2,633.47	5,453.03	5,408.47	Newburgh Branch
Nyack Library	19	19	11	765	160	624	24,439	187,595	129,859	11,094	29,683	28,561	329,670	0.0615	20,280.25	43,853.88	44,719.25	Nyack Library
Orangeburg Library	12	12	3	765	160	624	12,972	83,485	57,623	2,253	9,152	14,079	138,434	0.0615	8,516.02	19,652.86	21,488.02	Orangeburg Library
Palisades Free Library	4	4	1	765	160	624	4,324	23,428	32,279	1,104	3,093	2,458	57,446	0.0615	3,533.89	7,778.96	7,857.89	Palisades Free Library
Pearl River Public Library	31	31	0	765	160	624	28,675	176,823	118,877	9,642	17,197	15,031	307,508	0.0615	18,916.91	48,262.60	47,591.91	Pearl River Public Library
Piermont Library District	3	3	0	765	160	624	2,775	17,989	24,470	1,766	6,899	8,399	42,725	0.0615	2,628.31	5,360.44	5,403.31	Piermont Library District
Pine Bush Area Public Library District	5	5	0	765	160	624	4,625	53,798	35,185	6,560	14,427	10,245	99,725	0.0615	6,134.76	10,400.80	10,759.76	Pine Bush Area Public Library District
Port Jervis Free Library	20	20	0	765	160	624	18,500	60,573	54,054	7,560	12,522	12,437	122,272	0.0615	7,521.78	26,107.79	26,021.78	Port Jervis Free Library
Roscoe Free Library	3	2	2	765	160	624	3,863	6,554	21,694	964	1,481	1,655	29,038	0.0615	1,786.33	5,614.34	5,649.33	Roscoe Free Library
Rose Memorial Library Association	3	3	0	765	160	624	2,775	50,597	41,779	6,390	11,205	8,970	101,001	0.0615	6,213.26	9,248.04	8,988.26	Rose Memorial Library Association
Sloatsburg Public Library	13	9	1	765	160	624	12,009	37,046	47,165	1,906	5,656	5,756	86,017	0.0615	5,291.49	15,703.00	17,300.49	Sloatsburg Public Library
Suffern Free Library	26	26	21	765	160	624	37,154	427,046	195,836	18,014	39,191	36,474	643,613	0.0615	39,593.02	75,024.81	76,747.02	Suffern Free Library
Sunshine Hall Free Library	2	2	0	765	160	624	1,850	11,733	30,914	1,858	3,450	3,553	44,402	0.0615	2,731.47	4,485.39	4,581.47	Sunshine Hall Free Library
Tappan Library	9	9	2	765	160	624	9,573	38,155	37,613	3,565	8,740	5,013	83,060	0.0615	5,109.59	15,231.04	14,682.59	Tappan Library
Thrall Public Library District of Middletown and Walkkill	23	23	0	765	160	624	21,275	257,517	262,429	22,327	28,164	40,370	530,067	0.0615	32,608.03	53,500.03	53,883.03	Thrall Public Library District of Middletown & Walkkill
Tomkins Cove Public Library	6	6	0	765	160	624	5,550	10,870	45,390	942	2,207	7,975	51,434	0.0615	3,164.06	8,649.00	8,714.06	Tomkins Cove Public Library
Tuxedo Park Library	11	5	2	765	160	624	10,463	52,866	40,209	2,511	7,668	8,662	94,592	0.0615	5,819.00	15,854.06	16,282.00	Tuxedo Park Library
Valley Cottage Free Library	17	17	10	765	160	624	21,965	162,893	120,950	5,993	19,321	34,893	274,264	0.0615	16,871.85	39,088.22	38,836.85	Valley Cottage Free Library
Walkkill Public Library	12	11	1	765	160	624	11,564	33,678	34,730	3,185	8,427	3,329	76,691	0.0615	4,717.79	13,201.69	16,281.79	Walkkill Public Library
West Nyack Free Library	22	22	3	765	160	624	22,222	96,225	66,372	7,191	21,939	10,740	180,987	0.0615	11,133.74	32,332.38	33,355.74	West Nyack Free Library
Western Sullivan - DEL	4	4	0	765	160	624	3,700	26,079	22,318	1,448	4,002	2,949	50,898	0.0615	3,131.08	9,264.99	6,831.08	Western Sullivan - DEL
Western Sullivan - JEF	3	3	0	765	160	624	2,775	32,031	30,022	2,404	5,062	10,860	58,659	0.0615	3,608.51	10,016.06	6,383.51	Western Sullivan - JEF
Western Sullivan - NAR	2	2	0	765	160	624	1,850	20,205	27,084	1,318	5,650	4,172	50,085	0.0615	3,081.07	8,020.63	4,931.07	Western Sullivan - NAR
Woodbury Public - CVL	7	7	0	765	160	624	6,475	13,018	23,499	1,548	3,408	5,089	36,384	0.0615	2,238.23	8,896.75	8,713.23	Woodbury Public - CVL
Woodbury Public Library - HML	11	11	0	765	160	624	10,175	36,860	33,677	3,479	10,278	8,816	75,478	0.0615	4,643.17	15,331.19	14,818.17	Woodbury Public Library - HML
SUBTOTALS:	559	545	138				\$ 600,947	4,631,991	3,376,763	321,742	673,960	701,912	8,302,544		\$ 510,746.00	\$ 1,122,765.00	\$ 1,111,693.00	SUBTOTALS
Finkelstein (per Ancillary Agreement)	2	2														8,266.00	8,266.00	Finkelstein (per Ancillary Agreement)
TOTALS with Finkelstein	561	547	138					4,631,991	3,376,763	321,742	673,960	701,912	8,302,544			\$ 1,131,031.00	\$ 1,119,959.00	TOTALS with Finkelstein

NOTE 1: The total ANSER costs above do not include peripherals, telecommunications, EnvisionWare or WiFi costs

NOTE 2: PC replacement column includes all replacements, Full ANSER, Staff, Public

NOTE 3: all statistical data for 2014



RAMAPO CATSKILL LIBRARY SYSTEM 2016 TELECOMMUNICATION CHARGES

Member Library	Band-width	Telecom Site Chg	E-Rate Credit	2016 Telecom. Charges
Albert Wisner	3	\$ 2,895.96	\$ (1,348.88)	\$ 1,547.07
Blauvelt	6	5,791.91	(2,697.77)	3,094.15
Chester	9	8,687.87	(4,046.65)	4,641.22
Cornwall	15	14,479.78	(6,744.41)	7,735.37
Cragmoor	3	2,895.96	(1,348.88)	1,547.07
Daniel Pierce	3	2,895.96	(1,348.88)	1,547.07
Ellenville	5	4,826.59	(2,248.14)	2,578.46
Ethelbert B. Crawford	9	8,687.87	(4,046.65)	4,641.22
Fallsburg	3	2,895.96	(1,348.88)	1,547.07
Finkelstein	3	2,895.96	(1,348.88)	1,547.07
Florida	3	2,895.96	(1,348.88)	1,547.07
Gardiner	3	2,895.96	(1,348.88)	1,547.07
Goshen	12	11,583.83	(5,395.53)	6,188.29
Greenwood Lake	6	5,791.91	(2,697.77)	3,094.15
Haverstraw KDPL HA2	18	17,375.74	(8,093.30)	9,282.44
Haverstraw- Village HA1	12	11,583.83	(5,395.53)	6,188.29
Highland Falls	3	2,895.96	(1,348.88)	1,547.07
Josephine-Louise	3	2,895.96	(1,348.88)	1,547.07
Liberty	6	5,791.91	(2,697.77)	3,094.15
Livingston Manor	3	2,895.96	(1,348.88)	1,547.07
Mamakating	3	2,895.96	(1,348.88)	1,547.07
Moffat	9	8,687.87	(4,046.65)	4,641.22
Monroe	15	14,479.78	(6,744.41)	7,735.37
Montgomery	3	2,895.96	(1,348.88)	1,547.07
Nanuet	15	14,479.78	(6,744.41)	7,735.37
New City	18	17,375.74	(8,093.30)	9,282.44
Newburgh	18	17,375.74	(8,093.30)	9,282.44
Nyack	15	14,479.78	(6,744.41)	7,735.37
Orangeburg	6	5,791.91	(2,697.77)	3,094.15
Palisades	3	2,895.96	(1,348.88)	1,547.07
Pearl River	15	14,479.78	(6,744.41)	7,735.37
Piermont	5	4,826.59	(2,248.14)	2,578.46
Pine Bush	3	2,895.96	(1,348.88)	1,547.07
Port Jervis	9	8,687.87	(4,046.65)	4,641.22
Roscoe	3	2,895.96	(1,348.88)	1,547.07
Rose Memorial	3	2,895.96	(1,348.88)	1,547.07
Sloatsburg	6	5,791.91	(2,697.77)	3,094.15
Suffern	18	17,375.74	(8,093.30)	9,282.44
Sunshine Hall	3	2,895.96	(1,348.88)	1,547.07
Tappan	3	2,895.96	(1,348.88)	1,547.07
Thrall	15	14,479.78	(6,744.41)	7,735.37
Tomkins Cove	3	2,895.96	(1,348.88)	1,547.07
Tuxedo Park	9	8,687.87	(4,046.65)	4,641.22
Valley Cottage	15	14,479.78	(6,744.41)	7,735.37
Wallkill	3	2,895.96	(1,348.88)	1,547.07
West Nyack	12	11,583.83	(5,395.53)	6,188.29
West Sul-Delaware	3	2,895.96	(1,348.88)	1,547.07
West Sul-Jeffersonville	6	5,791.91	(2,697.77)	3,094.15
West Sul-Narrowsburg	3	2,895.96	(1,348.88)	1,547.07
Woodbury-Central Valley	3	2,895.96	(1,348.88)	1,547.07
Woodbury-Highland Mills	3	2,895.96	(1,348.88)	1,547.07
Totals	376	\$ 362,959.87	\$ (169,060.00)	\$ 193,899.87

The 2016 Telecommunication Charges have decreased by 8.5% or \$18,000 for a couple of reasons. First, the E-Rate credit is approximately \$3,000 more than last year, reducing member libraries fee. Secondly, RCLS was able to negotiation a new contract with Lighttower Fiber Network that increases bandwidth by 50% with no increase in price, so the \$15,000 buffer added last year was removed.



RAMAPO CATSKILL LIBRARY SYSTEM
2016 Estimated Billing for Envisionware Maintenance
Subscription Period 09/01/16 - 08/31/17

	Cost for Building Bundles	Cost for Client Bundles	Cost Per Coin/Bill Acceptor	Total Envisionware Maintenance
Estimated based on 2015 actual costs	\$ 8,748.20	\$ 3,485.00	\$ 310.80	\$ 12,544.00
Cost per item based on quantities below	291.61	7.37	310.80	

Member Library	# of Building Bundles	# of Client Bundles	# of Coin/Bill Acceptors	Envisionware Billed to Member Libraries.
Albert Wisner	1	16	0	\$ 409.49
Chester	1	6	0	335.81
Cornwall	1	12	0	380.02
Daniel Pierce	1	22	0	453.70
Ethelbert B. Crawford	1	17	0	416.86
Fallsburg	1	5	0	328.45
Finkelstein	1	100	0	1,028.39
Goshen	1	5	0	328.45
Haverstraw (HA2)	1	37	0	564.22
Haverstraw Village (HA1)	1	13	0	387.39
Josephine-Louise	1	4	0	321.08
Liberty	1	6	0	335.81
Moffat	1	5	0	328.45
Monroe	1	10	0	365.29
Nanuet	1	16	1	720.29
New City	1	21	0	446.33
Newburgh	1	22	0	453.70
Nyack	1	39	0	578.95
Orangeburg	1	5	0	328.45
Pearl River	1	8	0	350.55
Port Jervis	1	25	0	475.80
Sloatsburg	1	6	0	335.81
Suffern	1	18	0	424.23
Tappan	1	6	0	335.81
Thrall	1	14	0	394.76
Valley Cottage	1	10	0	365.29
Wallkill	1	8	0	350.55
West Nyack	1	9	0	357.92
Woodbury-CVL	1	3	0	313.71
Woodbury-HML	1	5	0	328.45
TOTALS	30	473	1	\$ 12,544.00

Amounts are estimated using 2015 actual expenses as invoiced by vendor. Libraries will be charged exactly what Envisionware bills RCLS. RCLS will bill libraries in July 2016.