

# Schedule H: Software - 2019

## PLEASE CALL FOR APPROVAL OF SOFTWARE NOT LISTED HERE

*Important note: Any installation CDs, USBs, Licence keys, etc for software purchased by the library must be kept on file at the library to enable RCLS staff to re-install on subsequent PC replacements.*

### Approved, Supported Operating Systems:

Windows 7 Professional (32- or 64-bit)  
Windows 10 Professional

### Not Supported:

Windows XP	Windows 8.1 Home
Windows Vista Home	Windows 8.1 Professional
Windows 7 Home	Windows 10 Home
Windows 7 Ultimate	

### Approved, Supported Application Software:

<b>Browsers</b> – Firefox, Internet Explorer	
Reboot Restore – available for all public PCs (machines without RCLS contracts: see *)	
Symphony Client (Workflows)	
Microsoft Office; document viewers	GFI Backup
Microsoft Edge Browser	Adobe Reader
Vipre Enterprise antivirus	Team Viewer

### Approved, NOT Supported: \*

<b>Browsers:</b> Opera, Chrome	QuickTime
<b>Browser Plugins:</b> Shockwave, Flash Player;	Payroll / Accounting software
Microsoft Silverlight; Java	Digital Imaging Software
<b>E-mail Clients:</b> Thunderbird, Eudora, Lotus,	Nero, Roxio
Outlook	Crystal Reports
<b>Office Suites:</b> OpenOffice, LibreOffice	Overdrive / Kindle (for any devices) – please call Overdrive
<b>Antivirus:</b> McAfee, Norton, Symantec,	Video surveillance, RFID or any similar monitoring software
Microsoft Security Essentials	Heating / cooling / electrical system / solar monitoring software
Intuit products (Including Quickbooks)	Self-checkout software
Adobe products	
Corel products	
iTunes	

## **Unapproved - NOT Supported:**

Kaspersky Anti-virus (not allowed)

Safari (not allowed nor supported on Windows PCs)

Apps from the Windows Store are not approved nor supported for security and performance reasons.

**Please contact the HelpDesk before installing any programs not listed above.**

\* Installation and/or support are billable at our standard labor rate.