

Schedule C: Workstations Fees – 2017

The fees listed in this Schedule are for the Workstation portion of ANSER Fees only. The total ANSER fee includes a consumption calculation, which includes circulation, holdings, members and E-ILL; see Annual Pricing Schedule for details.

One Time Purchase Cost for new Full ANSER workstations:

Full ANSER: New workstation:

Library with existing ANSER workstations <i>(includes pc with monitor, laptop or tablet, software and setup)</i>	\$1,200.00
Library without any existing ANSER workstations <i>(initial setup for first workstation includes router, pc with monitor, laptop, or tablet, software and setup)</i>	\$4,000.00

Annual support/maintenance charges:

Full support workstations (hardware/software):

ANSER, Public and/or Staff workstations	\$765.00
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Partial support workstations (software only-via telephone):

Limited ANSER (LTD), Public and/or Staff workstations	\$624.00
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Hardware Replacement, full support workstations only:

Required for Full ANSER workstation, optional for others	
PC Replacement	\$185.00
Laptop Replacement	\$220.00
Tablet Replacement	\$220.00

****NOTE**** if current pc option is converted to a laptop or tablet at time of replacement, the cost difference of the pc and the device will be charged at time of install.

Hardware/software setup costs for full, limited and partial support workstations:

Hardware: (prices subject to change by vendor)

PC with 4 year warranty purchased through RCLS	\$725.00
LCD monitor purchased through RCLS (unsupported)	\$170.00
Laptop with 4 year warranty purchased through RCLS	\$850.00
Tablet with 4 year warranty purchased through RCLS	\$850.00

Deliver, install & configure:

Full support workstations – hardware/software	n/a
Partial support workstations – hardware/software	hourly rate see page 3
Partial support (Limited ANSER) workstations – installation	\$150.00
Workflows software configuration only done remotely	hourly rate see page 3

Wireless

Start up costs:

Hardware purchased through RCLS	call for quote
Initial installation	\$300.00

RCLS Wireless support is not offered as an annual contract. Service is available at the standard rate (see page 3), this may include a replacement of an existing WiFi unit installed by RCLS. Mailing expenses for returned/warrantied hardware will be billed to the library.

EnvisionWare

Start up costs (initial installation):

Primary Management Station	\$300.00
Per Auxiliary Management Station	\$100.00
Per Workstation	\$25.00

Software license (one-time purchase charge):

Library Building Bundle	\$940.60
Per Client Bundle	\$38.67

Annual license maintenance charge (estimated):

Library Building Bundle	\$291.61
Per Client Bundle	\$7.34

MobilePrint (requires EnvisionWare version 4.9 or higher):

Annual Subscription rate (subject to change from EnvisionWare)	\$725.00
Call for quote regarding multiple year subscriptions	
Initial installation (may include upgrading EnvisionWare software) and support available at the standard hourly rate	

RCLS support (telephone and on-site):

RCLS EnvisionWare support is not offered as an annual contract. Service is available at the standard rate (see page 3).

Additional Software/Equipment (all prices subject to change by vendor; available to order by using the Coordinated Equipment Order form found on the RCLS website)

Microsoft Office Suite license	\$ 70.25
Epson TMT88V Epson Printer	\$302.00
Zebra LS4208 Scanner w/Intellistand	\$263.25

Laptop accessories:

External Dell DVD Drive	\$ 44.99
E-Port docking station and Dock/Monitor Stand	\$199.99
Dell 104 Quiet Key USB Keyboard	\$ 15.00
Dell USB 3-button Optical Mouse	\$ 15.00

Cash Drawer with cable:

MMF-VAL1313E04 (13Wx13Dx4H) 4 bill / 5 coin	\$ 88.00
MMF-VAL1416E04 (14Wx16Dx4H) 4 bill / 5 coin	\$ 94.00
MMF-VAL1616E04 (16Wx16Dx4H) 5 bill / 8 coin	\$114.00
Optional Under Counter Brackets (per set)	\$ 25.00

Peripherals Maintenance

Barcode readers	\$ 25.00
Printers	\$150.00
Servers	\$850.00

Receipt Printers

A surcharge of \$75.00 (plus the cost of a parallel card, if required) will be charged to configure Epson Receipt Printer Models TMT88II - TMT88IV when installing a PC replacement. As of 7/1/17, member libraries are required to replace Models TMT88II and TMT88III printers with a Model TMT88V (or newer) at the library's expense at the time they are receiving a pc replacement.

Standard Rates for service:

<u>Telephone support (remote installation)</u> based on 30 minute increments (minimum charge is \$30.00)	\$30.00
<u>On-site visits</u> –Minimum charge (first hour)	\$120.00
Each subsequent hour or portion of an hour (<u>or in-house services</u>)	\$90.00

*telephone support for the first 30 minutes (\$30.00) will be deducted from the first hour charge if an on-site visit is required

Notes:

NOTE 1: It is understood that libraries may choose to purchase and maintain their own equipment and software for public and multi-purpose staff workstations. Full or Partial support is available only for hardware purchased through RCLS.

NOTE 2: RCLS will provide service for hardware purchased through RCLS, which do not have maintenance agreements, at the standard rate. This rate covers labor only, all parts will be billed separately.

NOTE 3: Hardware and telecommunications consulting services are available from the ANSER staff at no charge.

NOTE 4: Telecommunication charges apply to all workstations that are connected to the ANSER network. ANSER network telecommunication charges are eligible for E-rate rebates.

NOTE 5: Any workstations which are connected to the Internet via cable or other telecommunication providers may incur telecommunication charges from the vendor. These charges are not eligible for E-rate unless the library is CIPA compliant, i.e. filtering all public and staff workstations. The library must apply for the E-rate rebate for these workstations.

NOTE 6: Maintenance of hardware does not include data salvage, i.e. if a machine has a hard drive crash RCLS will service the machine, but salvaging data from the damaged hard drive will be charged at the standard rate, with no guarantee of success.

NOTE 7: There will be a \$25.00 fee, per incident, to restore e-mail folders deleted in error.

NOTE 8: If a scheduled PC Replacement results in the need for an EnvisionWare upgrade, there will be a set fee of \$300 for the upgrade on supported workstations. If an upgrade is not required, RCLS will reinstall EnvisionWare on a scheduled PC replacement at no charge. Any EnvisionWare service to unsupported workstations is billable at the standard rate.

NOTE 9: For SirsiDynix BLUEcloud Commerce, Cash Drawer (cable and bracket) purchases are arranged through RCLS at cost of hardware. Configuration and installation time is estimated to be one hour, available at the RCLS standard rates. Credit card payment option is available; library is responsible for the setup of the ProPay account. This information is also provided on our website. NOTE: the member library is responsible for installing cash drawer brackets if required.